



**Port of Tauranga**

Connecting New Zealand and the World

# Port Information for Ships' Masters

**May 2024**

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## Critical Safety Rules – Pilot and Tug Safety

Pilot ladder must be rigged in accordance with IMO regulations.

Particular attention needs to be taken with the rigging of combination ladders. Please ensure combination ladders are rigged in the following manner illustrated below.



Tugs will use tug lines. Please have a heaving line available to pass to the tug.



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## Correct



## Not Correct



Tug lines **must not** have heavily weighted monkey fists. Heavily weighted monkey fists are dangerous to tug and line crews. If used, liable for up to \$10,000 fine.

## Critical Safety Rules - Alongside



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**Ships' crew can only transit the port if guided by POTL Security or inducted port personnel.**

### **Pedestrian Traffic**

Pedestrians are NOT permitted in operational areas. No ships' crew are permitted to walk beyond the yellow pedestrian lane at Tauranga Container Terminal or beyond the shuttle bus pickup points at the Mount Maunganui Wharfs. Non-compliance by ships' crew may result in a complete cease to all vessel operations.



### **Children**

Children are not permitted on the Port unless they are vessel supernumeraries. When children leave or return to the ship they must be taken directly to/from the vessel gangway by the shuttle bus.

### **PPE**

Ships' crew in operational areas on deck and on the wharf must wear high visibility clothing and safety helmets. Non-compliance by ships' crew may result in a complete cease to vessel operations.

### **Bicycles**

The riding of bicycles is strictly forbidden on any part of the port.



### **Drugs and Alcohol**

No drugs or alcohol are to be taken off the vessel or consumed on the Port.

### **Port Transport / Shuttle Bus**

All crew who disembark their vessel and intend on leaving the Port, SHALL carry photographic identification for presentation on their return to the Port.

A Port shuttle bus service is provided for ships crew and authorised visitors. This service operates from **0800 hours to 0200 hours** and will take crew members and visitors to the wharf gate and return. When cranes and container straddles are operating on berths 23, 24 and 25, crew and visitors are required to walk to the north or south end of the wharf using the pedestrian walkway and wait for the shuttle bus.

**Shuttle bus service for ship's crew and visitor's phone: 572 8868**

Any persons, including visitors to your vessel, traverse the port at their own risk. Your crew are responsible for the safety of their visitors whilst onboard the vessel and within the port area.



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### **Fresh Water**

Vessels taking water onboard must maintain a 300mm air gap (unobstructed vertical space) between the outlet and the flood level of their water tank. If this is not possible, contact Port Control (07 572 7544) for alternative arrangements. This is a requirement under the New Zealand Ministry of Health.

### **Testing Engines**

POTL expect the minimum following precautions to be taken:

- No engine testing until 1hr prior to sailing
- Permission granted from 'Tauranga Port Radio on VHF #12'
- No diving operations within 100m
- Cargo operations must be complete
- Shore gantry's must be clear 45m or more and boomed up unless authorised by Tauranga Container Terminal and/or a POTL Pilot
- Gangways must be clear of the wharf
- Mooring lines must be tight
- All personnel involved in the operation must be made aware prior to the test taking place
- When a POTL Pilot is onboard, no engine test shall be undertaken without their authority

### **Logs Lost Overboard**

Should logs be lost overboard by crew during lashing operations please promptly advise Tauranga Port Radio on VHF channel 12, then advise your Agent.



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## Critical Safety Information – Fumigation

### Methyl Bromide

Methyl bromide is a fumigant used against a wide variety of pests, including spiders, mites and other insects, fungi, plants, nematodes and rodents. It is particularly effective as a quarantine fumigant and is widely used internationally for biosecurity treatment. It is the only biosecurity treatment accepted by several of our overseas trading partners, and is the only fumigant allowed for biosecurity fumigation by the Ministry of Primary Industries.

Methyl Bromide fumigant is toxic to humans and insect pest alike, and as such caution is always exercised when fumigation and venting is being undertaken.

The port has specific protocols around the use and management of Methyl Bromide, and further guidance can be found in the *Fumigation Procedures for the Port of Tauranga* document which is available on request.

### Fumigation

Strict controls are in place at the Port of Tauranga to ensure that all possible risks are minimised whilst fumigations are being carried out. As a regular port user, and as a visitor, you are bound by the ports operating procedure governing fumigation operations.

It is your responsibility to ensure you do not enter areas that are coned off during fumigation operations and that you obey any instructions issued by the fumigation operators immediately.



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## **Methyl Bromide - The Facts**

### **Can you smell it?**

No – Methyl Bromide is an odourless, colourless gas.

### **How does it work?**

Methyl Bromide fills air spaces in enclosed areas and penetrates cracks, crevices and pores in sawn timber, logs, containers, and equipment. To be an effective treatment, an appropriate concentration of Methyl Bromide must be contained within the fumigation enclosure for a prescribed period of time to ensure all pests are exposed to the gas. This is why large black plastic tarpaulins are used to cover some of the items being fumigated and contain the fumigant. Some containers do not need the tarpaulin cover if the fumigation treatment is confined to the inside of the container.

### **What happens when the covers are removed?**

Once fumigation is complete and the tarpaulins are removed or the container doors are opened, Methyl Bromide rapidly disperses into the atmosphere. This is referred to as 'venting'. The venting process is managed to ensure that large amounts of Methyl Bromide are not released at once.

### **What is the recapture method?**

Recapture is a method whereby the fumigant is vacuumed out of the container or from under the tarpaulin and is passed through a scrubbing solution or filter.

### **Why are there different Buffer Zone distances?**

The Environmental Protection Authority (EPA) and the Regional Council set the land boundaries for the venting process. These boundaries are based on the amount of Methyl Bromide that is used to fumigate the product (logs or containers etc). The minimum distances to port land boundaries are 25 metres for containers, 50 metres for cargo, and 100 metres for logs and timber (as detailed in the following illustrations). The Tauranga Container Terminal (Sulphur Point) has established a 75 metre land boundary for all container and cargo venting operations to ensure the required land boundaries (25m - 50m) are upheld. This exceeds the current EPA and Council requirements.

### **Why are there different safety zones?**

The Environmental Protection Authority (EPA) has established two different zones:

- a. inducted port worker zone, and
- b. general public zone

### **Why the difference?**

- a. Inducted port workers have knowledge of Methyl Bromide hazards / controls and are fit healthy individuals. They know how to recognise Methyl Bromide operations and how to safely manage any associated hazards. These individuals are officially classified as "occupational bystanders". Their potential exposure is limited to the time they are at work.



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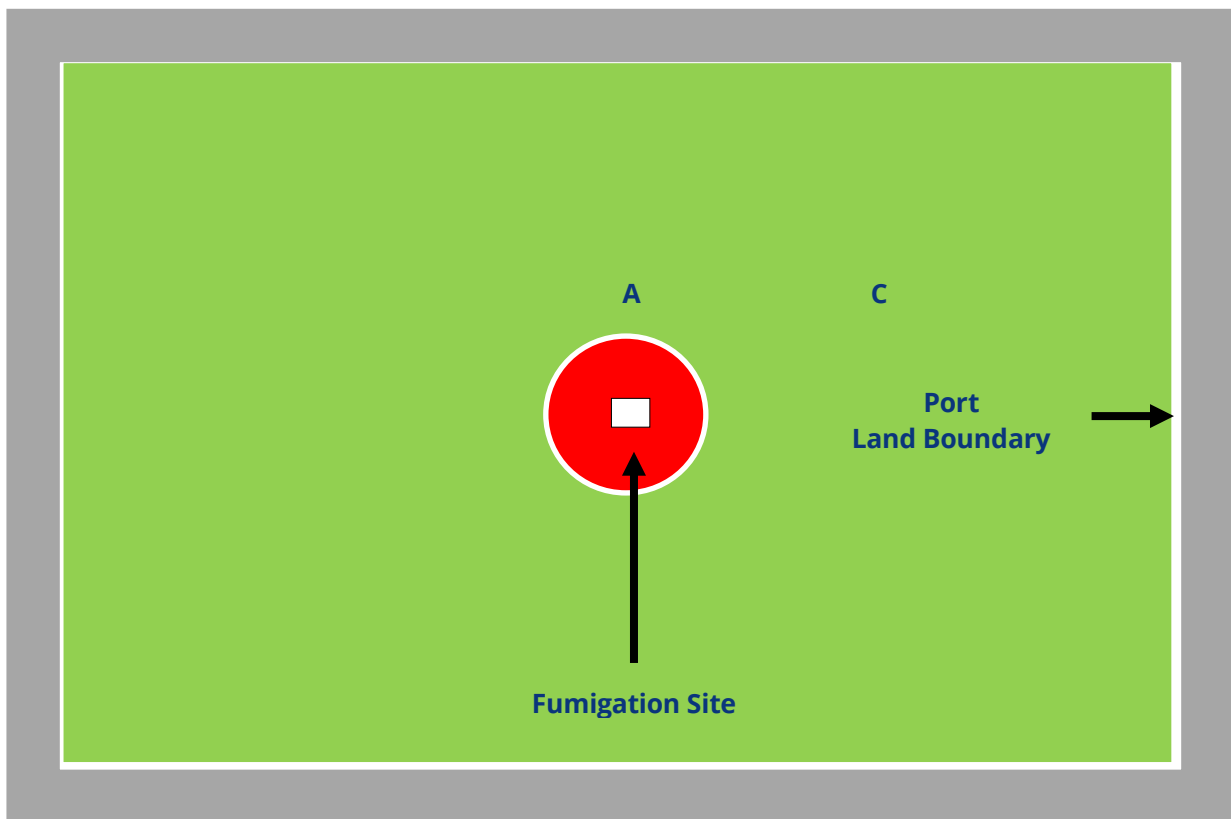
b. The general public have no knowledge of Methyl Bromide hazards / controls and potentially include young children and elderly people who do not know how to recognise Methyl Bromide operations nor how to safely manage any associated hazards. They are officially classified as “non-occupational bystanders”.



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## Safety Zones Fumigation



**A**

### **RISK AREA – FUMIGATION SITE**

- Fumigation radius is determined by the operator to ensure all risks are managed
- Boundaries of fumigation areas are monitored using calibrated meters.
- Area is defined by cones and signage
- Authorised fumigation personnel only
- Full fumigation PPE worn

**C**

### **PORT BUFFER ZONE**

- May extend in all directions from point of fumigation
- Inducted port personnel can enter

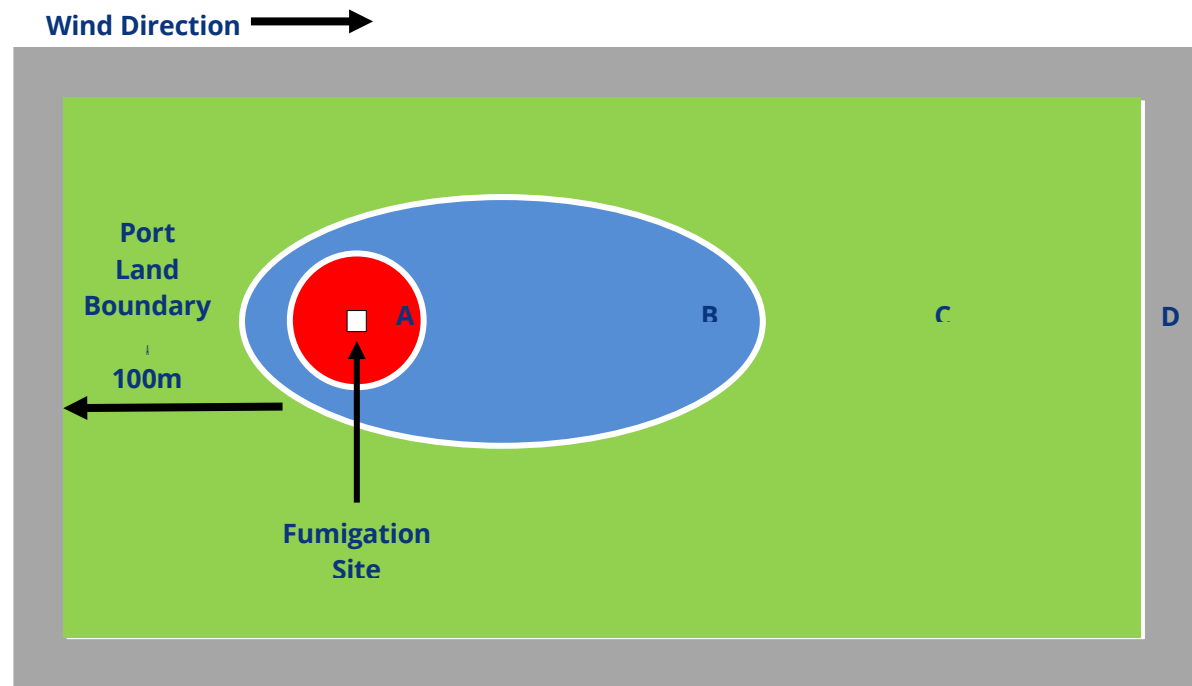


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## Safety Zones Logs and Timber under covers

### Venting to atmosphere



A

#### Risk Area – Fumigation Site

- Fumigation radius is determined by the operator to ensure all risks are managed
- Authorised fumigation personnel only
- Full fumigation PPE worn
- Inducted port personnel **not** allowed to enter
- Area is defined by cones and signage

B

#### Monitored Safety Zone

- Area is monitored by fumigator and is defined by cones and signage
- Inducted port personnel **not** allowed to enter
- Fumigation staff may extend zone depending on weather/wind conditions
- If zone extended fumigation staff will tell you to move, you must do so immediately

C

#### Port Buffer Zone

- May extend in all directions from point of fumigation
- Inducted port personnel can enter

D

#### General Public

- Minimum 100m+ radius from fumigation site
- Larger radius as general public zone includes young children and elderly who have no knowledge of methyl bromide hazards & controls



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## Critical Safety Information - Communications

All ETA messages may be forwarded through the vessel's local agent or direct to Tauranga Port Radio at [port.control@port-tauranga.co.nz](mailto:port.control@port-tauranga.co.nz).

All vessels inward bound must give 24 hours notice of their ETA off the port limits. If bound from Auckland or near ports, vessels send the ETA immediately on departure from that port.

A second message confirming or amending the first is to be sent four hours before the ETA. Should, however, the vessel expect to arrive later than her 24-hour message, her four hour message shall be sent four hours before the ETA given in her original message.

## Emergency Communications

In a fire Emergency Dial 111 then advise Tauranga Port Radio on VHF Channel 12 or dial 572 8888. All other emergencies Dial 572 8888 or Tauranga Port Radio VHF Channel 12.

## Port Evacuation Procedures

In the event of an emergency, notification of an evacuation will be made by **telephone, text message, email and radio telephone**, with instructions that are appropriate to the emergency.

- Be aware of the evacuation assembly points nearest to where you are working.
- Evacuate the port via your nearest exit gate.
- Be aware of the evacuation procedure of the work place, or operation you are visiting.

## Pre Arrival Communications

These should be completed and sent to your local Port Agent at least 48 hours prior to arrival to meet NZ requirements.

- NZ Border Agencies Advance Notice of Arrival (Form NZCS344)
- Inward Report (Form C1)
- Maritime Declaration of Health
- Ministry of Primary Industries Masters Declaration (list of Meat and Fresh Produce onboard)
- Ports of Call List (for last 2 years or since your last call to NZ whichever is the least)
- New Zealand (NZ) Biofouling and Ballast Water Declaration
- Certificate from AGM (Asian Gypsy Moth) if applicable
- Information on any Ship to Ship activities within the last 10 port calls (if applicable)

NZ Entry Papers. These should be completed and made available for presentation on berthing.

- Ships Stores List (Form Part C)
- Individual Crew Declaration



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- Nil Lists
- Last Port Clearance

Required Papers for your Last Port of Call Clearance.

- Form C2 – Advance Notice of Departure (signed and stamped by the Master)
- Form C3 – Certificate of Clearance
- Departure Crew List

### **Health**

Radio notification to be sent to "Port Health Tauranga", regarding state of health of crew and ETA between 12-24 hours before arrival requesting Radio Pratique.

Pratique is granted by Port Health Officer on arrival if Radio Pratique not requested or granted. Notification should be made by radio to Port Health in case of suspected disease or fever on board. Pratique is automatic if vessel has been previously cleared at another New Zealand port.

### **Notices of Readiness**

As per charter party or at arrival at the pilot station.



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## General Port Information

### Authority

#### Registered office

Port of Tauranga Limited  
Salisbury Avenue  
Mount Maunganui

Phone: +64 7 572 8899

Website: [www.port-tauranga.co.nz](http://www.port-tauranga.co.nz)

#### Postal address

Private Bag 12504  
Tauranga Mail Centre  
Tauranga 3143  
New Zealand

### Location

Tauranga (Mount Maunganui): 37° 39' S 176° 11'E

Admiralty Chart Reference: NZ 54, 541, 5412, 5413

Time Zone: UTC + 12

UTC + 13 during Daylight Saving Time

DST commences at 0200 hours on the last Sunday in September and ends at 0300 on the first Sunday in April the following year.

### Bay of Plenty Harbourmaster

Jon Jon Peters

Email: [JonJon.Peters@boprc.govt.nz](mailto:JonJon.Peters@boprc.govt.nz)

Phone: 0800 5 knots (0800 556687)

### Port Radio / Port Control

Operated by Port of Tauranga Limited, manned 24 hours a day, seven days a week, for control and regulation of shipping, and is equipped with radar, AIS and VHF (listening watch on VHF Channels 16 and 12, call "Tauranga Port Radio"). Surveillance cameras cover the entire port and berth area. All enquiries regarding pilotage, towage, berthage, ordering of cranes/hoppers/gangways/water, storage and any cargo related activity and port security should be directed to this office.

Phone: +64 7 572 7546

Email: [port.planners@port-tauranga.co.nz](mailto:port.planners@port-tauranga.co.nz)

### Port Security



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Manager Port Control & Security  
Ricki Ross

Phone: +64 7 572 8816  
Mobile: +64 21 159 1696  
Email: [ricki.ross@port-tauranga.co.nz](mailto:ricki.ross@port-tauranga.co.nz)

Security Supervisors  
Paul Probert, Kelvin McGrath  
And David Kilmister

Phone: +64 7 572 8832  
(Phones will divert to duty mobile)  
Email: [securitysupervisor@port-tauranga.co.nz](mailto:securitysupervisor@port-tauranga.co.nz)



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## Charts

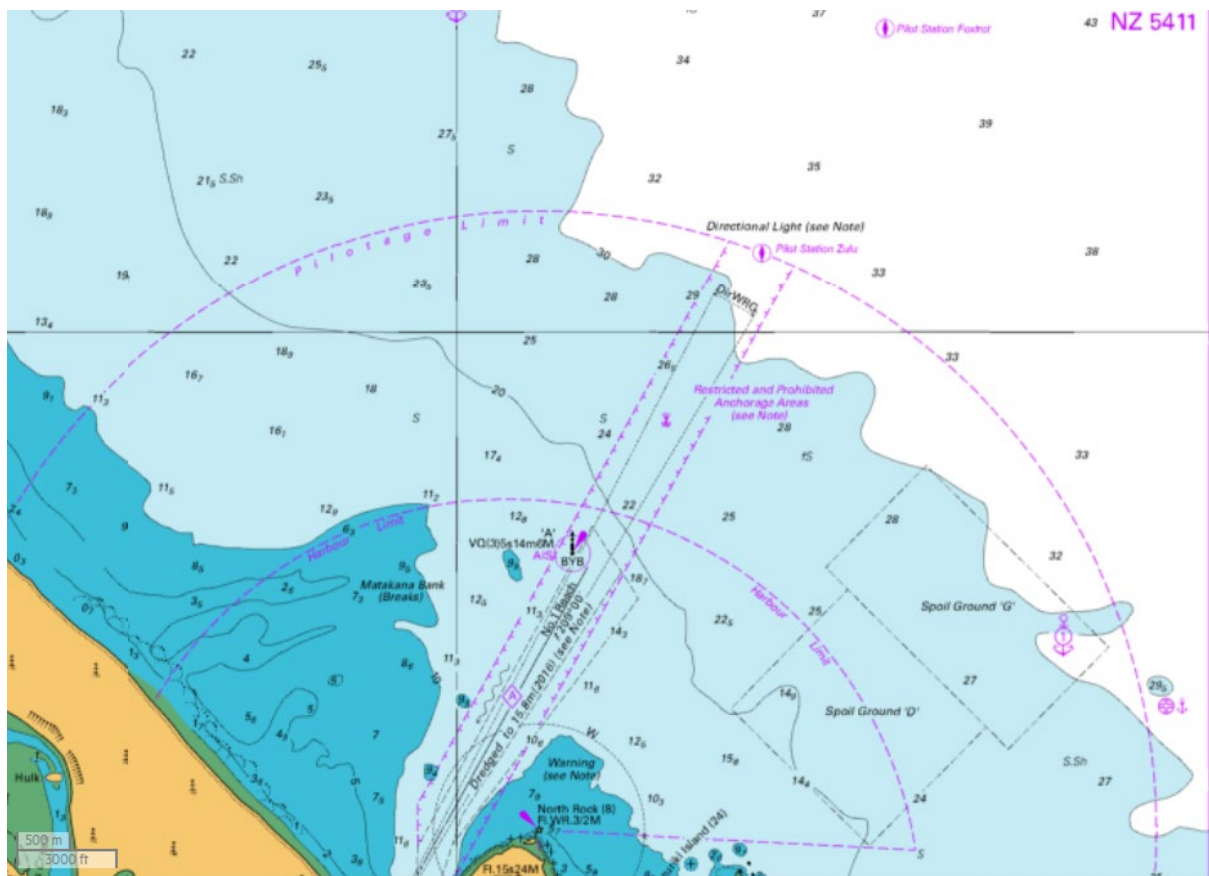
Charts to be used for approaches and entry to the port are NZ 541 Mayor Island to Okurei Point, NZ 5411 Tauranga Harbour, and NZ 5412 Port of Tauranga.

## Pilotage

Pilotage is compulsory for merchant vessels over 500 tonnes gross tonnage. Compulsory pilotage is required in the area of the Bay of Plenty Harbour, bounded by an arc of a circle of radius three nautical miles, centred on North Rock and to include all the commercial area of Tauranga Harbour.

**Pilot Station Foxtrot** is 4nm NE of 'A' Beacon in position 37° 33.52' South and 176° 12.62' East.

**DO NOT** proceed beyond Pilot Station Foxtrot unless requested to by Port of Tauranga Pilots.



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## Pilot Ladder Arrangements

Inbound vessels: Ladder to be rigged on lee side – 2m above the water.  
Outbound vessels: Ladder to be rigged on as advised by the pilot 2m above the water, 2 manropes of minimum size 28mm maximum size 32mm diameter.

Requested boarding arrangements for Pilot must comply with SOLAS regulation V/23 and IMO resolution A.1045(27).

At the Port of Tauranga, we have a “safety always” approach towards Pilot Boarding Arrangements. We urge Masters to ensure that Pilot ladders are rigged in accordance with the declaration and checklist provided (VAIS Part B).

Should Pilot Boarding Arrangements be provided that are not in accordance with IMO, SOLAS and Maritime NZ standards, your vessel may not be boarded by Port of Tauranga Pilots. Any non-compliance will be immediately reported to Maritime New Zealand. Any costs associated with delayed embarkation/disembarkation will be passed onto owners/operators.

## Pilotage Waypoints

The following waypoints are those that will be used by the Pilot unless otherwise indicated. Waypoints should be entered into the vessels ECDIS.

WPT NAME	Latitude			Longitude		
Pilot Station Foxtrot	37	33.52	S	176	12.62	E
Pilot Station Zulu	37	34.61	S	176	11.87	E
A Beacon	37	36.12	S	176	10.81	E
No.2 Reach	37	37.55	S	176	9.81	E
Tanea	37	38.21	S	176	9.81	E
Roads	37	38.59	S	176	10.75	E
Link Span	37	38.94	S	176	10.87	E
Stella Passage	37	39.50	S	176	10.69	E

## Tides

Tidal rise and fall is between 1.3 and 2.1m, and tides flow at a maximum flow of approximately 3 knots at neaps and 4.5 knots at springs through the entrance channel.

## Prevailing Winds

South westerly

## Density

Salt water, 1.025

## Maximum Size

Maximum LOA allowable will be determined on a case by case basis. Maximum arrival and departure draught at high water is 14.5m and at low water 13.2m.



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## Restricted Anchorage

From the intersection of the three mile radius from North Rock and the No.1 Reach leading lights half a mile in width on the line of the leads. Any anchored vessel shall ensure that it does not impede the safe navigation of any vessel of 500 GRT or more.

## Anchorage

Anchorage	Latitude	Longitude
No. 1	37° 38.1' South	176° 18.1' East
No. 2	37° 37.1' South	176° 17.3' East
No. 3	37° 36.8' South	176° 16.2 East
No. 4	37° 36.5' South	176° 14.8' East
No. 5	37° 32.4' South	176° 10.0' East
No. 6	37° 30.4' South	176° 09.2' East
No. 7	37° 29.8' South	176° 07.3' East
No. 8	37° 29.7' South	176° 08.5' East
No. 9	37° 29.0' South	176° 06.5' East
No. 10	37° 28.9' South	176° 07.8' East
No. 11	37° 28.1' South	176° 05.9' East
No. 12	37° 28.1' South	176° 07.1' East
No. 13	37° 27.2' South	176° 05.3' East
No. 14	37° 27.3' South	176° 06.4' East
No. 15	37° 26.3' South	176° 05.7' East

## Approach Routes - Tankers

The Maritime New Zealand has published a voluntary code for ships carrying oil or other harmful liquid substances in bulk as defined in Annexes I and II of MARPOL 73/78.

### General

Ships are to keep at least five nautical miles off the land, any charted danger, or any outlying island(s) until reaching the position where alteration is required to make port. A greater distance off may be necessary in adverse on-shore weather, or if it is known that the ship has any mechanical deficiency that might impair either the motive power or maneuverability.

## Approaching Tauranga

**From the North:** Keep at least four nautical miles off Mayor Island (Tuhua) and thence to the Pilot Station Foxtrot.

**From the East:** Keep at least five nautical miles to the north of Volkner Rocks, thence three nautical miles to the north of Astrolabe Reef (which breaks in all swell conditions and in fair weather appears like a boat) and thence to Pilot Station Foxtrot.



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**Eastbound:** From the Pilot Station set course pass three nautical miles to the north of Astrolabe Reef passing abeam of Brewis Shoal (distance 3.38 nautical miles), thence keeping at least five nautical miles north of Volkner Rocks.

### Approach - Channel Depths

The entrance approaches are dredged giving a minimum depth of 15.8m. During northerly and easterly gales, breaking seas may be experienced in this vicinity, particularly on an ebb tide. Inner harbour navigable channels have been dredged to 14.5m (transition point at buoy C2 in the Cutter Channel).

### Boarding Times / Tidal Windows

In accordance with "tidal window" pertaining to vessel's grade. Due to the strength of the tidal flow in the harbour entrance, all vessels are assigned an individual grade inward and outward (A to E) dependent on LOA, draft, manoeuvrability, engine power and past history. This grade is used to allocate a tidal window to a vessel for the safe entry and exit of that vessel.

A	<=	1.5kts
B	<=	2.0kts
C	<=	2.5kts
D	<=	3.0kts

### Pilot Launches

Three pilot launches.

*Troy Evans* painted yellow, length 17.3m service speed 25knots, the word "PILOT" on the side.

*Arataki* painted bright yellow, length 16.3m, service speed 25 knots, the word "PILOT" on the side.

*Te Awanui* painted bright yellow with the words "SURVEY/PILOT" on the side.

All fitted with radar, echo sounder, GPS, and VHF (working channels 16 and 12).

### Tugs

Three tugs are available. Two with bollard pulls of approximately 72 tonnes and one 50 tonne. They usually join inward vessels in the vicinity of the harbour entrance. Tug's lines are used, for which there is no extra charge.

### Berthing Facilities

The quay type concrete wharf at Mount Maunganui is 2,055m in length (nominally 11 berths) and is fitted with wood-faced piling and rubber buffers.

The quay type concrete wharf at Sulphur Point, Tauranga, is 770m in length (nominally three berths) and is fitted with wood-faced piling and rubber buffers except the first 170m of berth 23 which is fitted with discrete fender panels. There is a single purpose-built tanker berth.



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## **Gangways**

It is the responsibility of the ship's Master to provide a safe means of access and egress from the vessel to the berth and vice versa. Any gangways supplies shall be securely fixed and provide a safe and stable platform.



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## Ships Services

Port of Tauranga Limited - <https://www.port-tauranga.co.nz/cargo-and-shipping/tariffs-terms/>

## Telephones

Telephones are placed on board all ships on arrival to Port of Tauranga. International calls can be made from the telephone with the use of prepaid phone cards which can be purchased from the Seamans Mission, or most convenience stores.

## Garbage Disposal

Daily collection provided by Port of Tauranga Limited, charges will apply.

## Fresh Water

Fresh water is supplied by pipeline at 20 tonnes/per hour, charges will apply.

## Bunker Fuel Suppliers

Mobil Oil NZ Ltd Phone +64 7 575 4061

- Eight bunker points placed along the length of Mount Maunganui Wharf – including Berth 16.
- Low Sulphur Marine Gas Oil (DMA – 10ppm) supplied to all bunker points via pipeline. Also available ex-Road Tanker to both Mount Maunganui and Sulphur Point locations.
- Delivery rates of up to 150 tonnes per hour.

BP Phone +61 392684525

- Bunker barge delivery of Very Low Sulphur Fuel Oil (VLSFO) and Marine Distillate Fuel (DMA).
- 1,150 metric tonne TMG80 0.5% VLSFO and 200 metric tonne DMA.
- VLSFO delivered at 450 metric tonne per hour and DMA delivered at 100 metric tonne per hour.
- Road delivery options also available.

## Waste Oil Disposal

Service by road tanker.

NZ Marine Services Limited

PO Box 5286

Mount Maunganui 3150

Phone: +64 7 575 8445

Mobile: +64 274 982 429



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## **Fire Precautions**

The Tanker Berth is securely fenced and the gate is manned by the Port's Security Staff to prevent entry by unauthorised persons. A pass system operates. Normal precautions are taken. The berth is equipped with a remotely controlled foam monitor.

## **Repairs**

All types of engines and deck repairs are possible. A variety of different companies provide this service. Details can be provided on request.

## **Compass Adjusters**

Local compass adjusters are available.

## **Storing**

Vessels can be stored by truck - barges not used. Trucks can proceed alongside at the berth and remain close alongside if not interrupting cargo operations.

Forklift trucks may be used to handle stores but are normally not necessary. Customs regulations in force when bonded stores are being loaded. Storing carried out by ship crew/providers.

## **Ship Supply Service**

A small scale launch service is available when required for the ship-to-shore transport of personnel and/or essential stores and/or sick crew members. This can be arranged through local shipping agents.

## **Shore Leave**

No restrictions.

## **Identification Cards**

All crew who disembark their vessel and intend on leaving the Port, SHALL carry photographic identification for presentation on their return to the Port. The photo identification credential shall meet the standard outlined in Section 79, New Zealand Maritime Security Regulations 2004.

## **Customs Allowances**

**For crew departing the vessel to fly home**



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50 cigarettes or 50 grams of tobacco or cigars or a mixtures of all three, weighing not more than 50 grams, Three 1.125 litre bottles of spirits or 4.5 litres of wine / beer.

### **For crew remaining on board the vessel throughout the voyage duration**

All crew are entitled to 200 cigarettes, three 1.125 litre bottles of spirits or 4.5 litres of wine / beer on arrival and then every ten days remaining on the coast they are entitled to a reissue of duty free.

Heavy penalties including jail terms can be handed down to Masters and crew for importing into NZ prohibited narcotics and all undeclared goods including tobacco products.

## **Border Security**

### **Border security is everyone's business**

As a member of the community, your local knowledge makes you ideally placed to identify anything that appears unusual or suspicious, or people or craft that seem out of place. You can play a vital role in helping us protect New Zealand communities from international crime, illicit drugs, terrorism, smuggling and other illegal activities.

Have you noticed anything that looks unusual on or around the coastline?

- Ships signalling to the beach or shore
- Two vessels, either small or commercial, meeting at sea
- A vessel landing in a remote or unusual location
- People transferring goods between vessels at sea
- Vessels departing in unsuitable weather conditions
- Vessels at night that aren't using navigation lights
- Seaworthy craft that appears to be abandoned
- Anyone attempting to land in isolated areas
- Do you know of any rumours about illegal activity involving vessels?

You know your area best — if you think it's suspicious, it probably is.

Report suspicious activity to our 24-hour Coastwatch hotline **0800 4 CUSTOMS (0800 428 786)**. All information and details are treated anonymously and in confidence.

### **What to look for in your area or out on the water:**

- Vessels with an unusually damaged hull.
- Vessels with equipment that doesn't match the intended purpose of the vessel.
- Objects that seem out of place floating in the ocean.

### **What we need from you:**

As much detail as possible about the people or activities you are reporting

- Include the time, date, and location



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- A description of the people of the craft you are reporting
- Any identifying details such registration numbers or call signs.

#### **What to do:**

- Report suspicious activity to **Coastwatch 0800 4 CUSTOMS (0800 428 786)**, however minor it may seem, any time day or night
- Ensure information is clear and concise

#### **What NOT to do:**

- For your own protection, **do not get physically involved**
- Don't handle or disturb anything as this may harm vital evidence

**Please provide as much of the following information as you can – this will help us with any investigation:**

#### **Location**

- Name of place
- Date and time
- Distance from an easily recognisable landmark
- Direction vessel heading in

#### **Vessel Details**

- Type
- Estimated length
- Name
- Number
- Port of Registration
- Colours
- Flag

#### **Personnel Details**

- Male/Female
- Ethnicity
- Any distinguishing features

#### **Aircraft/Vehicle Details**

- Type
- Registration
- Colours
- Direction aircraft / vehicle headed in

#### **Gyro/Radio Repairs**

Gyro/radio repairs services available.



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## **Consular Services**

Consular Services for most countries located at either Auckland or Wellington.

## **Repatriation**

All facilities exist.

## **Visitors**

By arrangement with Port Administration Officers.

## **Airport**

The airport is situated 1.6km from the wharf and is served with regular internal flights to other main centres Wellington (544km) and Auckland (221km) where overseas flights may be connected with.

## **Holidays**

New Year's Day; 2nd January; Picnic Day and Anniversary Day, both in late January; Waitangi Day, 6 February; Good Friday; Easter Monday; Anzac Day, 25 April; King's Birthday, early June; Labour Day, late October; Christmas Day and Boxing Day.

## **Banks**

Bank of New Zealand is the only bank remaining downtown Mount Maunganui.

Branches of all major New Zealand banks are at Bayfair Shopping Centre, Girven Road, Mount Maunganui (approximately 5 Kms from the port).



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## Miscellaneous Contacts

### New Zealand Customs Service

Office	Phone: +64 7 928 7690
Boarding Inspectors / After hours	Phone: +64 29 277 0635
National 24 hrs Customs contact	Phone: +64 0800 4 CUSTOMS (0800 428 786)

### Ministry for Primary Industries

Office	Phone: +64 7 927 5700
24 hours	Phone: +64 29 909 5017

### Seamen's Clubs/Services

United Seafarers' Mission Tauranga	Phone: +64 7 575 8341
Oceania House	
127 Hull Road	
Mount Maunganui	

## Medical

Unless specifically required for arrival, Agents do not require advice. Local medical practitioners are consulted and services of one public or two private hospitals are utilised.

### Medical Facilities

Mount Medical Centre	Phone: +64 7 575 3073
Dee Street Medical Centre	Phone: +64 7 575 4057
Bayfair Doctors	Phone: +64 7 575 5077 / +64 7 572 6800
BayCare Medical Services	Phone: +64 7 578 8111
Accident & HealthCare	Phone: +64 7 577 0010
Tauranga Hospital (12km from the port)	Phone: +64 7 577 8000

## Taxis

Tauranga Mount Taxis	Phone: +64 7 578 6086
Citi Cabs	Phone: +64 7 577 0999
NZ Cabs Limited	Phone: +64 7 577 0304
Tauranga Dial a Cab	Phone: +64 7 543 5050
Tauranga Taxi Cabs	Phone: +64 7 578 7878

## Providores

Bay Providores Limited	Phone: +64 7 574 7760
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## Classifications Societies



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American Bureau of Shipping  
Surveyor N K Farell  
PO Box 1974  
Shortland Street  
Auckland 1140

Phone: +64 9 303 1284

Bureau Veritas (NZ) Limited  
27 Bath Street  
Parnell  
Auckland 1052

Phone: +64 9 309 8279

Lloyd's Register of Shipping  
PO Box 2682  
Shortland Street  
Auckland 1140

Phone: +64 9 373 3311



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## Harbour Master's Notices

### General Notices and Regulations

Regional Council Bylaws apply. [Navigational Safety Bylaws](#)

Vessels must comply with ballast water discharge restrictions and be free from Asian Gypsy Moth.

### Approaches to Tauranga Exclusion Zones and Foul Areas

#### NZ 161(P)/16 NEW ZEALAND – North Island – East Coast – Approaches to Tauranga. Exclusion Zones and Foul Areas

1. In accordance with the Bay of Plenty Regional Navigation Safety Bylaw 2010 2.17 and 3.11 the following exclusion zones have been established. The exclusion zones apply only to vessels 500GT and over:

<i>Position</i>	<i>Radius (NM)</i>	<i>Feature</i>
(a) 37° 32'.45S., 176° 25'.62E.	2.0	Astrolabe Reef
(b) 37° 34'.14S., 176° 22'.83E.	1.5	Brewis Shoal
(c) 37° 34'.91S., 176° 21.67E.	1.5	Okaparu Reef
(d) 37° 26'.75S., 176° 20.16E.	1.0	Penguin Shoal
(e) 37° 28'.62S., 177° 08.01E.	2.0	Volkner Rocks

2. Foul grounds not dangerous to surface navigation but to be avoided by vessels anchoring or trawling occur in the following positions:

- (f) 37° 32'.49S., 176° 25'.05E.
- (g) 37° 32'.99S., 176° 25'.21E.
- (h) 37° 32'.95S., 176° 25'.61E.
- (i) 37° 33'.02S., 176° 25'.84E.
- (j) 37° 34'.79S., 176° 25'.71E.
- (k) 37° 34'.79S., 176° 25'.72E.
- (l) 37° 34'.55S., 176° 25'.66E.
- (m) 37° 31'.77S., 176° 16'.17E.
- (n) 37° 31'.39S., 176° 20'.86E.
- (o) 37° 31'.73S., 176° 23'.60E.
- (p) 37° 30'.32S., 176° 18'.96E.
- (q) 37° 34'.85S., 176° 25'.26E.
- (r) 37° 32'.76S., 176° 25'.72E.
- (s) 37° 32'.46S., 176° 25'.82E.



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(t) 37° 32'.42S., 176° 25'.79E.

(u) 37° 32'.47S., 176° 25'.49E.

3. A waverider buoy, *Fl(5)Y.20s*, remains in position 37° 32'.00S., 176° 25'.81E.

4. Charting action will take place in due course.

**Charts affected: NZ 54, NZ 534, NZ 541, NZ 542, NZ300534, NZ300541, NZ300542**



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## Hot Work Permit

Apply for a Hot Work Permit at: <https://maritime.boprc.govt.nz> or contact the Harbour Master at: [TgaHarbourmasters@boprc.govt.nz](mailto:TgaHarbourmasters@boprc.govt.nz)

## Oil Spill

Every precaution should be taken to prevent any oil spillages as in all cases the local authority will prosecute Masters who offend.

Should any spillage occur please immediately contact Tauranga Port Radio on VHF channel 12 or 16, and then advise your Agent.

## Sanding, Scraping, Painting and Contaminating Maintenance activities

The discharge of contaminants from sanding, scraping, painting and contaminating maintenance activities must be fully contained and all wastes disposed to an appropriately authorised facility.

Where unauthorised discharges are detected enforcement action may result. Maximum penalties under the RMA are \$300,000 for individuals and/or up to two years imprisonment, or \$600,000 for business and industry.

If you have any questions about the rules and regulations applying to the discharge of contaminants to land, air or water, please phone the Bay of Plenty Regional Council Pollution Hotline on 0800 884 883.

Please note the discharge of contaminants onto or into land where they may enter water (or discharges directly to water) are managed under Section 15 of the Resource Management Act 1991 (RMA).



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