

PORT OF
TAURANGA



Port for the Future >>>
www.port-tauranga.co.nz

Port Information for Ships' Masters



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GENERAL PORT INFORMATION

Authority

REGISTERED OFFICE
Port of Tauranga Limited
Salisbury Avenue
Private Bag 12504
Tauranga Mail Centre
Tauranga 3143
New Zealand

Phone: +64 7 572 8899
Fax: +64 7 572 8890
Website: www.port-tauranga.co.nz

Location

Tauranga (Mount Maunganui): 37° 39' S 176° 11'E
Admiralty Chart Reference: NZ 54, 541, 5412, 5413
Time Zone: UTC + 12
UTC + 13 during Daylight Saving Time
DST commences at 0200 on the last Sunday in September and ends at 0300 on the first Sunday in April the following year.

Port Radio / Customer Service Centre

Operated by Port of Tauranga Limited, manned 24 hours a day, seven days a week, for control and regulation of shipping, and is equipped with radar, AIS and VHF (listening watch on VHF Channels 16 and 12, call "Tauranga Port Radio", callsign ZMH 70). Surveillance cameras cover the entire port and berth area. All enquiries regarding pilotage, towage, berthage, ordering of cranes/hoppers/gangways/water, storage and any cargo related activity and port security should be directed to this Centre.

Phone: +64 7 572 8888
Fax: +64 7 572 8890
Email: csc@port-tauranga.co.nz

Port Security

Manager Operations Services/Security

Ricki Ross

Phone: +64 7 572 8816
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Email: rickir@port-tauranga.co.nz

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Eoin Gorrie

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David Hone

Phone: +64 7 572 8832
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Fax: +64 7 572 8890
Email: securitysupervisor@port-tauranga.co.nz

Charts

Charts to be used for approaches and entry to the port are NZ 541 Mayor Island to Okurei Point, NZ 5411 Tauranga Harbour, and NZ 5412 Port of Tauranga.

Pilotage

Pilotage is compulsory for merchant vessels over 250 tonnes gross tonnage. Compulsory pilotage is required in the area of the Bay of Plenty Harbour, bounded by an arc of a circle of radius three nautical miles, centred on North Rock and to include all the commercial area of Tauranga Harbour.

Pilot boarding area is 2.5nm NE of 'A' Beacon in position 37° 34.88' South and 176° 12.49' East.

Pilot Ladder Arrangements

Inbound vessels: Ladder to be rigged on lee side – 2m above the water.
Outbound vessels: Ladder to be rigged on as advised by the pilot 2m above the water, 2 manropes of minimum size 28mm maximum size 32mm diameter.

Requested boarding arrangements for Pilot must comply with SOLAS regulation V/23 and IMO resolution A.1045(27).

Tides

Tidal rise and fall is between 1.3 and 2.0m, and tides flow at a maximum flow of approximately 3 knots at neaps and 4.5 knots at springs through the entrance channel.

Prevailing Winds

South westerly.

Density

Salt water, 1,025.

Maximum Size

Maximum LOA allowable will be determined on a case by case basis. Maximum arrival and departure draught at high water is 14.5m and at low water 13.2m.

Restricted Anchorage

From the intersection of the three mile radius from North Rock and the No.1 Reach leading lights half a mile in width on the line of the leads. Any anchored vessel shall ensure that it does not impede the safe navigation of any vessel of 500 GRT or more.

Anchorage

Anchorage	Latitude	Longitude
No. 1	37° 36.5' South	176° 13.7' East
No. 2	37° 37.5' South	176° 15.2' East
No. 3	37° 38.3' South	176° 16.9' East
No. 4	37° 33.4' South	176° 10.0' East
No. 5	37° 32.7' South	176° 09.0' East
No. 6	37° 30.6' South	176° 08.2' East
No. 7	37° 29.8' South	176° 07.3' East
No. 8	37° 29.0' South	176° 06.5' East
No. 9	37° 28.1' South	176° 05.9' East
No. 10	37° 27.2' South	176° 05.3' East

Approach Routes - Tankers

The Maritime New Zealand has published a voluntary code for ships carrying oil or other harmful liquid substances in bulk as defined in Annexes I and II of MARPOL 73/78.

General

Ships are to keep at least five nautical miles off the land, any charted danger, or any outlying island(s) until reaching the position where alteration is required to make port. A greater distance off may be necessary in adverse on-shore weather, or if it is known that the ship has any mechanical deficiency that might impair either the motive power or manoeuvrability.

Approaching Tauranga

From the North: Keep at least four nautical miles off Mayor Island (Tuhua) and thence to the Pilot Station.

From the East: Keep at least five nautical miles to the north of Volkner Rocks, thence three nautical miles to the north of Astrolabe Reef (which breaks in all swell conditions and in fair weather appears like a boat) and thence to the Pilot Station.

Eastbound: From the Pilot Station set course pass three nautical miles to the north of Astrolabe Reef passing abeam of Brewis Shoal (distance 3.38 nautical miles), thence keeping at least five nautical miles north of Volkner Rocks.

Approach - Channel Depths

The entrance approaches are dredged giving a minimum depth of 15.8m. During northerly and easterly gales, breaking seas may be experienced in this vicinity, particularly on an ebb tide. Inner harbour navigable channels have been dredged to 14.5m (transition point at buoy C2 in the Cutter Channel).

Boarding Times / Tidal Windows

In accordance with “tidal window” pertaining to vessel’s grade. Due to the strength of the tidal flow in the harbour entrance, all vessels are assigned an individual grade inward and outward (A to E) dependent on LOA, draft, manoeuvrability, engine power and past history. This grade is used to allocate a tidal window to a vessel for the safe entry and exit of that vessel.

A	<=	1.5kts
B	<=	2.0kts
C	<=	2.5kts
D	<=	3.0kts
E	=	Non tidal

Pilot Launches

Two pilot launches. *Arataki* painted bright yellow, length 16.3m, service speed 25 knots, the word "PILOT" on the side. *Te Awanui* painted bright yellow with the words "SURVEY/PILOT" on the side. Both fitted with radar, echo sounder, GPS, and VHF (working channels 16 and 12).

Tugs

Three tugs are available. Two with bollard pulls of approximately 72 tonnes and one 50 tonne. They usually join inward vessels in the vicinity of the harbour entrance. Tug's lines are used, for which there is no extra charge.

Berthing Facilities

The quay type concrete wharf at Mount Maunganui is 2,055m in length (nominally 11 berths) and is fitted with wood-faced piling and rubber buffers.

The quay type concrete wharf at Sulphur Point, Tauranga, is 770m in length (nominally three berths) and is fitted with wood-faced piling and rubber buffers except the first 170m of berth 23 which is fitted with discrete fender panels. There is a single purpose-built tanker berth.

Gangways

It is the responsibility of the ship’s Master to provide a safe means of access and egress from the vessel to the berth and vice versa. Any gangways supplies shall be securely fixed and provide a safe and stable platform.

COMMUNICATIONS

All ETA messages may be forwarded through the vessel's local agent or direct to Tauranga Port Radio at csc@port-tauranga.co.nz.

All vessels inward bound must give 24 hours notice of their ETA off the port limits. If bound from Auckland or near ports, vessels send the ETA immediately on departure from that port.

A second message confirming or amending the first is to be sent four hours before the ETA. Should, however, the vessel expect to arrive later than her 24-hour message, her four hour message shall be sent four hours before the ETA given in her original message.

Emergency Communications

In a fire Emergency Dial 111 then advise Tauranga Port Radio on VHF Channel 12 or dial 572 8888. All other emergencies Dial 572 8888 or Tauranga Port Radio VHF Channel 12.

Port Evacuation Procedures

In the event of an emergency, notification of an evacuation will be made by **telephone, text message, email and radio telephone**, with instructions that are appropriate to the emergency.

- Be aware of the evacuation assembly points nearest to where you are working.
- Evacuate the port via your nearest exit gate.
- Be aware of the evacuation procedure of the work place, or operation you are visiting.

Pre Arrival Communications

These should be completed and sent to your local Port Agent at least 48 Hours prior to arrival to meet NZ requirements.

- NZ Border Agencies Advance Notice of Arrival (Form NZCS344)
- Inward Report (Form C1)
- Maritime Declaration of Health
- Ministry of Primary Industries Masters Declaration (list of Meat and Fresh Produce onboard)
- Ports of Call List (for last 2 years or since your last call to NZ whichever is the least)
- New Zealand (NZ) Biofouling and Ballast Water Declaration
- Certificate from AGM (Asian Gypsy Moth) if applicable
- Information on any Ship to Ship activities within the Last 10 Port calls (If applicable)

NZ Entry Papers. These should be completed and made available for presentation on berthing

- Ships Stores List (Form Part C)
- Individual Crew Declaration
- Nil Lists
- Last Port Clearance

Required Papers for your Last Port of Call Clearance

- Form C2 – Advance Notice of Departure (signed and stamped by the Master)
- Form C3 – Certificate of Clearance
- Departure Crew List

Health

Radio notification to be sent to "Port Health Tauranga", regarding state of health of crew and ETA between 12-24 hours before arrival requesting Radio Pratique.

Pratique is granted by Port Health Officer on arrival if Radio Pratique not requested or granted. Notification should be made by radio to Port Health in case of suspected disease or fever on board. Pratique is automatic if vessel has been previously cleared at another New Zealand port.

Notices of Readiness

As per charter party or at arrival at the pilot station.

HARBOUR MASTER'S NOTICES

General Notices and Regulations

Regional Council Bylaws apply. [Navigational Safety Bylaws](#)

Vessels must comply with ballast water discharge restrictions and be free from Asian Gypsy Moth.

Approaches to Tauranga Exclusion Zones and Foul Areas

NZ 161(P)/16 NEW ZEALAND – North Island – East Coast – Approaches to Tauranga. Exclusion Zones and Foul Areas

1. In accordance with the Bay of Plenty Regional Navigation Safety Bylaw 2010 2.17 and 3.11 the following exclusion zones have been established. The exclusion zones apply only to vessels 500GT and over:

<i>Position</i>	<i>Radius (NM)</i>	<i>Feature</i>
(a) 37° 32'.45S., 176° 25'.62E.	2.0	Astrolabe Reef
(b) 37° 34'.14S., 176° 22'.83E.	1.5	Brewis Shoal
(c) 37° 34'.91S., 176° 21.67E.	1.5	Okaparau Reef
(d) 37° 26'.75S., 176° 20.16E.	1.0	Penguin Shoal
(e) 37° 28'.62S., 177° 08.01E.	2.0	Volkner Rocks

2. Foul grounds not dangerous to surface navigation but to be avoided by vessels anchoring or trawling occur in the following positions:

- (f) 37° 32'.49S., 176° 25'.05E.
- (g) 37° 32'.99S., 176° 25'.21E.
- (h) 37° 32'.95S., 176° 25'.61E.
- (i) 37° 33'.02S., 176° 25'.84E.
- (j) 37° 34'.79S., 176° 25'.71E.
- (k) 37° 34'.79S., 176° 25'.72E.
- (l) 37° 34'.55S., 176° 25'.66E.
- (m) 37° 31'.77S., 176° 16'.17E.
- (n) 37° 31'.39S., 176° 20'.86E.
- (o) 37° 31'.73S., 176° 23'.60E.
- (p) 37° 30'.32S., 176° 18'.96E.
- (q) 37° 34'.85S., 176° 25'.26E.
- (r) 37° 32'.76S., 176° 25'.72E.
- (s) 37° 32'.46S., 176° 25'.82E.
- (t) 37° 32'.42S., 176° 25'.79E.
- (u) 37° 32'.47S., 176° 25'.49E.

3. A waverider buoy, *FI(5)Y.20s*, remains in position 37° 32'.00S., 176° 25'.81E.

4. Charting action will take place in due course.

Charts affected: NZ 54, NZ 534, NZ 541, NZ 542, NZ300534, NZ300541, NZ300542

Hot Work Permit

Apply for a Hot Work Permit at: <https://maritime.boprc.govt.nz> or contact the Harbour Master at: TgaHarbourmasters@boprc.govt.nz

Oil Spill

Every precaution should be taken to prevent any oil spillages as in all cases the local authority will prosecute Masters who offend.

Should any spillage occur please immediately contact Tauranga Port Radio on VHF channel 12 or 16, and then advise your Agent.

Sanding, Scraping, Painting and Contaminating Maintenance activities

The discharge of contaminants from sanding, scraping, painting and contaminating maintenance activities must be fully contained and all wastes disposed to an appropriately authorised facility.

Where unauthorised discharges are detected enforcement action may result. Maximum penalties under the RMA are \$300,000 for individuals and/or up to two years imprisonment, or \$600,000 for business and industry.

If you have any questions about the rules and regulations applying to the discharge of contaminants to land, air or water, please phone the Bay of Plenty Regional Council Pollution Hotline on 0800 884 883.

Please note the discharge of contaminants onto or into land where they may enter water (or discharges directly to water) are managed under Section 15 of the Resource Management Act 1991 (RMA).

CRITICAL SAFETY RULES

Ships' crew can only transit the port if guided by POTL Security or inducted port personnel.

Pedestrian Traffic

Pedestrian traffic is NOT permitted in operational areas. No ships crew are permitted to walk beyond the yellow pedestrian lane. Non-compliance by ships crew may result in a complete cease to all vessel operations.



PPE

Ships crew in operational areas on deck must wear high visibility clothing and safety helmets. Non compliance by ships crew may result in a complete cease to vessel operations.

Bicycles

The riding of bicycles is strictly forbidden on any part of the port.



Port Transport / Shuttle Bus

All crew who disembark their vessel and intend on leaving the Port, SHALL carry photographic identification for presentation on their return to the Port. The photo identification credential shall meet the standard outlined in Section 79, New Zealand Maritime Security Regulations 2004.

A Port shuttle bus service is provided for ships crew and authorised visitors. This service operates from **0800 hours to 0200 hours** and will take crew members and visitors to the wharf gate and return. When cranes and container straddles are operating on berths 23, 24 and 25, crew and visitors are required to walk to the north or south end of the wharf using the pedestrian walkway and wait for the shuttle bus.

SHUTTLE BUS SERVICE FOR SHIPS CREW AND VISITORS TEL: 572 8868

Any persons, including visitors to your vessel, traverse the port at their own risk. Your crew are responsible for the safety of their visitors whilst onboard the vessel and within the port area.

Fresh Water

Vessels taking water onboard must maintain a 300mm air gap (unobstructed vertical space) between the outlet and the flood level of their water tank. If this is not possible contact the Customer Service Centre, 572 8888, for alternative arrangements. This is a requirement under the New Zealand Ministry of Health.

Testing Engines

POTL expect the minimum following precautions to be taken;

- NO engine test shall be undertaken while a vessel is engaged in cargo operations
- NO engine test shall be undertaken while a shore gantry is alongside or within 60m of a vessel unless authorized by Tauranga Container Terminal and/or a POTL Pilot
- Gangways must be clear of the wharf
- Mooring lines must be tight
- All personnel involved in the operation must be made aware prior to the test taking place
- When a POTL Pilot is onboard, no engine test shall be undertaken without their authority

Logs Lost Overboard

Should logs be lost overboard by crew during lashing operations please promptly advise Tauranga Port Radio on VHF channel 12. Then advise your Agent.

FUMIGATION

Methyl Bromide: The Facts

What is it?

Methyl bromide is a fumigant used against a wide variety of pests, including spiders, mites and other insects, fungi, plants, nematodes and rodents. It is the only fumigant allowed for biosecurity fumigation by the Ministry of Primary Industries.

Methyl bromide is a naturally occurring substance produced and destroyed in the ocean through chemical and biological processes. About 2,000 tonnes are naturally produced annually in marine ecosystems.

Can you smell it?

NO – methyl bromide is an odourless, colourless, non-flammable gas.

How does it work?

Methyl bromide fills air spaces in enclosed areas and penetrates cracks, crevices and pores in sawn timber and logs.

To be an effective treatment, an appropriate concentration of methyl bromide must be contained at the application site for a given period of time. This is why large black plastic tarpaulins are used to cover the items being fumigated.

What happens when the covers are removed?

Once fumigation is complete and the tarpaulins are removed, methyl bromide rapidly disperses into the atmosphere – within seconds.

There is no methyl bromide residue left on the surface of the products that have been fumigated.

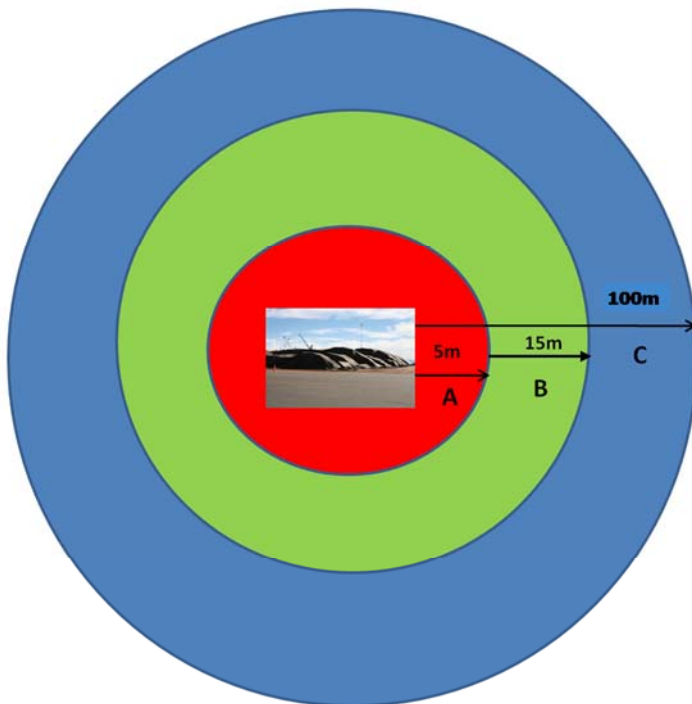
Why are there different safety zones?

The Environmental Protection Authority (EPA) has established two different zones – (a) an **inducted port personnel zone** and (b) a **general public zone**.

Why the difference?

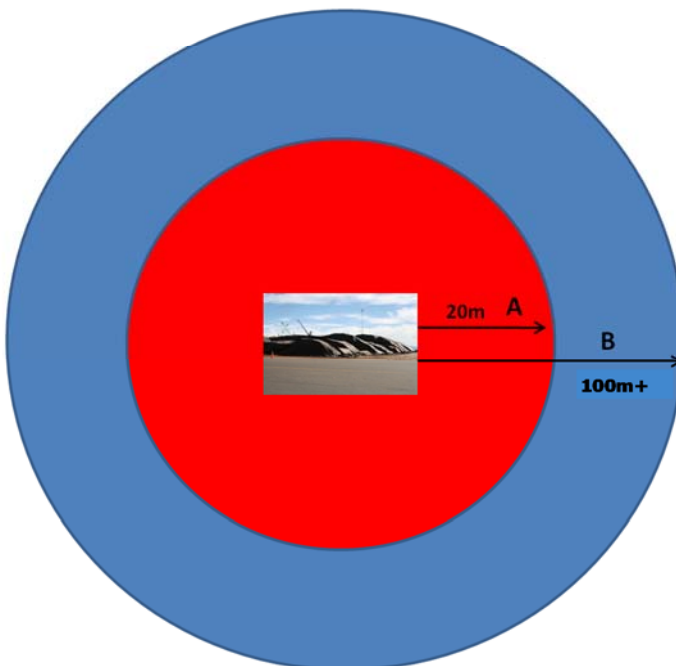
- (a) **Inducted port personnel** have knowledge of methyl bromide hazards / controls and are fit / healthy individuals. They know how to recognise methyl bromide operations and how to safely manage any associated hazards. These individuals become officially classified as “occupational bystanders”.
- (b) The **general public** have no knowledge of methyl bromide hazards / controls and include young children and elderly people who are more susceptible to injury and / or illness. These individuals do **NOT** know how to recognise methyl bromide operations nor how to safely manage any associated hazards. They become officially classified as “non-occupational bystanders”.

UNDER FUMIGATION SAFETY ZONES - LOGS



- A RISK AREA**
- 5m radius from fumigation site
 - **Authorised fumigation personnel only**
 - Full fumigation PPE worn
 - Inducted Port personnel **not** allowed to enter
- B MONITORED SAFETY ZONE**
- 15m radius from edge of risk area boundary
 - **Inducted Port personnel can enter as they have knowledge of methyl bromide hazards / controls and are fit / healthy individuals**
 - Area monitored by fumigator
- C GENERAL PUBLIC**
- 100m minimum radius from fumigation site
 - Larger radius as **general public zone** includes young children and elderly who are physically weaker and have no knowledge of methyl bromide hazards / controls

VENTING SAFETY ZONES



- A RISK AREA**
- 20m radius from fumigation site
 - **Authorised fumigation personnel only**
 - Full fumigation PPE worn
 - Inducted Port personnel **not** allowed to enter
 - Area continually monitored by fumigator
 - Area coned off
 - Area may increase in size depending on
- B GENERAL PUBLIC**
- 100m+ radius from fumigation site
 - Larger radius as zone now includes young children and elderly who are physically weaker and have no knowledge of methyl bromide hazards / controls

SHIPS' SERVICES

Port of Tauranga Ltd - [Tariffs and Terms](#)

Telephones

Telephones are placed on board all ships on arrival to Port of Tauranga. International calls can be made from the telephone with the use of prepaid phone cards which can be purchased from the Seaman's Mission, or most convenience stores.

Garbage Disposal

Daily collection provided by Port of Tauranga Limited, charges will apply.

Fresh Water

Fresh water is supplied by pipeline at 20 tonnes/per hour, charges will apply.

Bunker Fuel

Bunkering connections are placed at berths 1 to 11 and the Tanker berth. HBFO 380 is supplied through a 10" line to all bunker points at rates of up to 150 tonnes per hour. Marine gas oil is also available ex road tanker.

Bunker Suppliers

Mobil Oil NZ Ltd	Phone	+64 7 575 4061
	Fax:	+64 7 575 6415

Waste Oil Disposal

Service by road tanker.

NZ Marine Services Limited	Phone:	+64 7 575 8445
PO Box 5286	Mobile:	+64 274 982 429
Mount Maunganui 3150		

Fire Precautions

The tanker berth is securely fenced and the gate is manned by the Port's Security Staff to prevent entry by unauthorised persons. A pass system operates. Normal precautions are taken. The berth is equipped with a remotely controlled foam monitor.

Repairs

All types of engines and deck repairs are possible. A variety of different companies provide this service. Details can be provided on request.

Compass Adjusters

Local compass adjusters are available.

Storing

Vessels can be stored by truck - barges not used. Trucks can proceed alongside at the berth and remain close alongside if not interrupting cargo operations.

Forklift trucks may be used to handle stores but are normally not necessary. Customs regulations in force when bonded stores are being loaded. Storing carried out by ship crew/providers.

Ship Supply Service

A small scale launch service is available when required for the ship-to-shore transport of personnel and/or essential stores and/or sick crew members. This can be arranged through local shipping agents.

Shore Leave

No restrictions.

Identification Cards

All crew who disembark their vessel and intend on leaving the Port, SHALL carry photographic identification for presentation on their return to the Port. The photo identification credential shall meet the standard outlined in Section 79, New Zealand Maritime Security Regulations 2004.

Customs Allowances

50 cigarettes or 50 grams of tobacco or cigars or a mixtures of all three weighing not more than 50 grams. Three 1.125 litre bottles of spirits or 4.5 litres of wine / beer. Vessels are entitled to an issue of duty free stores every 10 days while remaining on the coast.

Gyro/Radio Repairs

Gyro/radio repairs services available.

Consular Services

Consular Services for most countries located at either Auckland or Wellington.

Repatriation

All facilities exist.

Visitors

By arrangement with Port Administration Officers.

Airport

The airport is situated 1.6km from the wharf and is served with regular internal flights to other main centres Wellington (544km) and Auckland (221km) where overseas flights may be connected with.

Holidays

New Year's Day; 2nd January; Picnic Day and Anniversary Day, both in late January; Waitangi Day, 6 February; Good Friday; Easter Monday; Anzac Day, 25 April; Queen's Birthday, early June; Labour Day, late October; Christmas Day and Boxing Day.

Banks

All major New Zealand banks (available within 1km of Port Company Administration Building in Mount Maunganui).

MISCELLANEOUS CONTACTS

New Zealand Customs Service

Office	Phone: +64 7 928 7690
Boarding Inspectors / After hours	Phone: +64 29 277 0635

Ministry for Primary Industries

Office	Phone: +64 7 927 5700
24 hours	Phone: +64 29 909 5017

Seamen's Clubs/Services

United Seafarers' Mission Tauranga Oceania House 127 Hull Road Mount Maunganui	Phone: +64 7 575 8341
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Medical

Unless specifically required for arrival, Agents do not require advice. Local medical practitioners are consulted and services of one public or two private hospitals are utilised.

Medical Facilities:

Mount Medical Centre	Phone: +64 7 575 3073
Dee Street Medical Centre	Phone: +64 7 575 4057
Bayfair Doctors	Phone: +64 7 575 5077 / +64 7 572 6800
BayCare Medical Services	Phone: +64 7 578 8111
Accident & HealthCare	Phone: +64 7 577 0010
Tauranga Hospital (12km from the port)	Phone: +64 7 577 8000

Taxis

Tauranga Mount Taxis	Phone: +64 7 578 6086
Citi Cabs	Phone: +64 7 577 0999
NZ Cabs Ltd	Phone: +64 7 577 0304
Tauranga Dial a Cab	Phone: +64 7 543 5050
Tauranga Taxi Cabs	Phone: +64 7 578 7878

Providores

Bay Providores Ltd	Phone: +64 7 574 7760
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Classifications Societies

American Bureau of Shipping
Surveyor N K Farell
PO Box 1974
Shortland Street
Auckland 1140

Phone: +64 9 303 1284
Fax: +64 9 309 5655

Bureau Veritas (NZ) Ltd
27 Bath Street
Parnell
Auckland 1052

Phone: +64 9 309 8279
Fax: +64 9 777 663

Lloyd's Register of Shipping
PO Box 2682
Shortland Street
Auckland 1140

Phone: +64 9 373 3311
Fax: +64 9 309 5786