

PORT OF
TAURANGA



Port Information Manual



Port for the Future >>>
www.port-tauranga.co.nz

July 2015

General Information

Tauranga (Mount Maunganui): 37.39S. 176.11E.

Admiralty Chart Reference NZ 54, 541, 5412, 5413.

Time Zone GMT + 12 (GMT + 13 during daylight saving), from the last Sunday in September to first Sunday in April.

Authority

REGISTERED OFFICE
Port of Tauranga Limited
Salisbury Avenue
Private Bag 12504
Tauranga Mail Centre
Tauranga 3143
New Zealand

Phone:	+64 7 572 8899
Customer Service Centre:	+64 7 572 8888
Fax:	+64 7 572 8890
Email:	csc@port-tauranga.co.nz
Internet:	www.port-tauranga.co.nz

Chairman

Mr D A Pilkington *BSc, BE, GradDip Dairy Science & Technology*

Directors

Mr A W Baylis *MCom (1st Class Honours), FCA, FNZIM, AFIInstD*; Mr J M Cronin *JP, CA*; Mr K R Ellis *BCA Economics (1st Honours), BE Chemical (1st Honours)*; Mr K Tempest *BBS*; Mr M J Smith *LLB* and Mr Alastair Lawrence *BCA Business Admin*.

Chief Executive	Mark Cairns, <i>BE, BBS, PGDipBusAdmin, MMgt</i>
Chief Financial Officer	Steve Gray, <i>CA</i>
Property & Infrastructure Manager	Dan Kneebone, <i>BCom</i>
Commercial Manager	Leonard Sampson
Corporate Services Manager	Sara Lunam

Port Limits

The arc of a circle radius two miles centred on the summit of Mount Maunganui (Lat. 37° 37.9'S, Long 176° 10.3'E), from the NE coast of Matakana Island to a position 093° from North Rock Light (4.25 cables NNE of Mount Maunganui summit), thence 273° to the light and thence south to the coast of Mount Maunganui.

The Port of Tauranga, situated in the Bay of Plenty on the North Island's east coast, is the principal export port of New Zealand and also the only natural deep water port between Auckland and Wellington providing safe berthage in all weathers.

Tides

Tidal rise and fall is between 1.3 and 2.0m, and ebb / flood tides flow at approximately 3 knots at neaps and 4 knots at springs through the entrance channel.

Prevailing Winds

South-westerly.

Customer Service Centre (CSC)

Operated by Port of Tauranga Limited, manned 24 hours a day, seven days a week, for control and regulation of shipping, and is equipped with Radar AIS and VHF (listening watch on VHF Channels 16 and 12, call "Tauranga Port Radio", call sign ZMH 70). Surveillance cameras cover the entire port and berth area. All enquiries regarding pilotage, towage, berthage, ordering of cranes / hoppers / gangways / water, storage and any cargo related activity and port security should be directed to the CSC.

Phone: +64 7 572 8888
 Fax: +64 7 572 8890
 Email: csc@port-tauranga.co.nz

Anchorage – Position / Depth of Water

Good holding ground in most conditions can be found in a position about 3.0 miles NE of Mount Maunganui with depths of 30 metres. The quarantine anchorage is in a position bearing 075° T distance 3.25 miles from Mount Maunganui light. Prohibited anchorage on or near No 1 Reach Leads.

Charts

Charts to be used for approaches and entry to the port are NZ 541 Mayor Island to Okurei Point, NZ 5411 Tauranga Harbour, and NZ 5412 Port of Tauranga.

Approach Channel Depths

Entry and exit is programmed around the strength of the tidal flow in the entrance and takes place day and night. Berthing normally takes place 30 minutes after negotiating the harbour entrance. Tankers will be berthed where practicable, starboard side alongside (bow out), to facilitate emergency departure. The entrance approaches are dredged giving a minimum depth of 14.1m. During northerly and easterly gales, breaking seas may be experienced in this vicinity, particularly on an ebb tide. Inner harbour navigable channels have been dredged to 12.9m. The western channel is now closed to shipping.

Approach Routes - Tankers

The Maritime New Zealand has published a voluntary code for ships carrying oil or other harmful liquid substances in bulk as defined in Annexes I and II of MARPOL 73/78.

General

Ships are to keep at least five nautical miles off land, any charted danger, or any outlying island(s) until reaching the position where alteration is required to make port. A greater distance off may be necessary in adverse on-shore weather, or if it is known that the ship has any mechanical deficiency that might impair either the motive power or manoeuvrability.

Approaching Tauranga

From the north, keep at least four nautical miles to the west of Mayor Island and thence to the Pilot Station.

From the east, keep at least five nautical miles to the north of Volkner Rocks, thence three nautical miles to the north of Astrolabe Reef and thence to the Pilot Station.

Pilotage

Pilotage is compulsory for merchant vessels of over 250 tonnes gross tonnage, Pilots board vessels about 2.5 miles NE of A Beacon. All vessels inward bound must give 24 hours notice by

radio of their ETA off the port limits. If bound from Auckland or near ports, vessels send the ETA immediately on departure from that port.

A second message confirming or amending the first is to be sent four hours before the ETA. Should, however, the vessel expect to arrive later than her 24-hour message, her four hour message shall be sent four hours before the ETA given in her original message. ETA is also required on Friday before 1600 hrs for vessels arriving over the weekend.

All ETA messages may be forwarded through the vessel's local agent or Tauranga Port Radio.

All communications, which should be addressed to "Manager Operations, Port of Tauranga", will be attended to at all hours of the day or night.

Pilotage Exemptions

Pilotage exemption certificates are the responsibility of the Harbourmaster, who is employed by and represents The Bay of Plenty Regional Council.

1. All vessels of not more than 250 tonnes gross tonnage shall be exempted from compulsory pilotage.
2. Notwithstanding subsection 1 above, the Harbourmaster may exempt from compulsory pilotage within his pilotage district any vessel of more than 250 tonnes gross tonnage but less than 500 tonnes gross tonnage.
3. Vessels more than 500 tonnes gross tonnage but less than 125 metres overall length may be granted a pilotage exemption provided the Master has satisfied the Harbourmaster that he has the required knowledge and experience.

Restrictions

Vessels are handled inward and outward at various stages of the tide and can berth and unberth by day or night.

Due to the strength of the tidal flow in the harbour entrance, all vessels are assigned an individual grade inward and outward (A to E) dependent on LOA, draft, manoeuvrability, engine power and past history. This grade is used to allocate a tidal window to a vessel for the safe entry and exit of that vessel. Grade A vessels are able to pass through the entrance with a tidal flow of up to 1.5 knots and grade E vessels at anytime. Grades B, C and D are allocated 2, 2.5 and 3 knots of current.

Maximum Size

Maximum length permissible is 295m (larger vessels can be accommodated by arrangement – longest vessel *Celebrity Solstice* 317m, no restrictions on beam. Maximum arrival and departure draught at high water is 13.0m and at low water 11.7m.

Boarding Times

In accordance with "tidal window" pertaining to vessel's grade.

Pilot Ladder Arrangements

Inbound vessels

Ladder to be rigged on lee side – 1.5m above the water.

Outbound vessels

In most cases ladder to be rigged on either port or starboard side as advised by the pilot 2m above the water, two manropes of minimum size 20mm maximum size 32mm diameter.

Must comply with normal SOLAS regulations and ISO standards.

Pilot Launches

Two pilot launches. *Arataki* painted bright yellow, length 16.3m, service speed 25 knots, the word "PILOT" on the side. *Te Awanui* painted bright yellow with the words "SURVEY/PILOT" on the side. Both fitted with radar, echo sounder, GPS, and VHF (working channels 16 and 12).

Documents Pre-Arrival

1. Advance Notice of Arrival
2. Voyage Memo last two years
3. Ballast Water Declaration
4. Crew list

Documents On Arrival

- 3 crew lists
- 1 individual crew Declaration
- 1 Bonded Store list
- 1 gift list (parcels list)
- 1 Maritime Declaration of Health
- 1 clearance, last Port
- 1 poisons on board
- 1 firearms on board
- 1 ship's papers
- 2 Master's Declaration (Form AGL 36)
- 2 Master's Bond and Guarantee (only if animals are being carried)

Health

Radio notification to be sent to "Port Health Tauranga", regarding state of health of crew and ETA between 12-24 hours before arrival requesting Radio Pratique.

Pratique is granted by Port Health Officer on arrival if Radio Pratique not requested or granted. Notification should be made by radio to Port Health in case of suspected disease or fever on board.

Pratique is automatic if vessel has been previously cleared at another New Zealand port.

Notices of Readiness

As per charter party or at arrival at the pilot station.

General Notices and Regulations

Regional Council Bylaws apply. Vessels must comply with ballast water discharge restrictions and be free from Asian Gypsy Moth.

Tugs

Three tugs are available with bollard pulls of approximately 72, 72 and 50 tonnes respectively. They usually join inward vessels in the vicinity of the harbour entrance. Tug's lines are normally used, for which there is no extra charge.

Berthing Facilities

The quay type concrete wharf at Mount Maunganui is 2,055m in length (nominally 11 berths) and is fitted with wood-faced piling and rubber buffers.

The quay type concrete wharf at Sulphur Point, Tauranga, is 770m in length (nominally three berths) and is fitted with wood-faced piling and rubber buffers except the first 170m of berth 23 which is fitted with discrete fender panels. There is a single purpose-built tanker berth.

Draught - Permitted draught alongside.

Berth No's 9, 10 and 11 can sustain a distributed load of 50 kPa (5 tonnes) per m² and an axle load of 100 tonnes. Berths No 1 - 8 can sustain a distributed load of 30 kPa (3 tonnes).

Tankers:

Discharge of black and white product is carried out at a specially built tanker berth, permissible draught presently 12.0m. Products are discharged as follows:

White Oil through	300mm 7 bar pipe	Discharge rate 650,000 to 1,600,000 litres/hour
Bitumen through	250mm 7 bar pipe	500,000 litres/hour
Heavy fuel oil (HFO) through	250mm 7 bar pipe	500,000 litres/hour

The flexible connection to ship is 200mm.

Chemical tankers discharge and load at the same facility via 1 x 6" dia. and 1 x 8" dia. pipe. Limited waste oil facilities available, removed by tank trucks.

Molasses is discharged through 1 x 14" dia. pipeline.

Cement/Woodchips

Bulk cement discharged at tanker berth to adjacent silos via 16" dia. pipe - discharge rate 350 tonnes/hour. Woodchip carriers loaded by conveyor across tanker berth from adjacent stockpile at a loading rate of approx 750 tonnes / hour.

Cargo Documentation

Manifest for wharfage charges and Bill of Lading for cargo release.

Cruise Terminals

Cruise vessels berth at No 1, No 2 and No 3 berths. No terminal available.

Commencing from the north, berths are numbered accordingly

The current Port draughts berth lengths are:

BERTH	LENGTH (Metres)	DISTANCE FROM NORTH END		DEPTH (Metres)	MAXIMUM DRAUGHT AT LW (Metres)	CARGO USE
1	170	0	- 170	10.4	9.8	General, containers
2	170	170	- 340	10.4	9.8	General, containers
3	170	340	- 510	12.5	11.7	General, containers
4	170	510	- 680	12.5-9.5	11.7-9.0	General, containers
5	228	680	- 908	9.5	9.0	General, containers
6	150	962	- 1,112	10.4	10.0	General, containers
7	160	1,112	- 1,272	12.5	11.7	General, containers, bulk
8	180	1,272	- 1,452	12.5	11.7	General, containers, bulk
9	180	1,452	- 1,632	12.5	11.7	Logs, bulk
10	200	1,632	- 1,832	12.5	11.7	Logs, bulk
11	223	1,832	- 2,055	12.5	11.7	Logs, bulk
Cement/Tanker				12.9	12.0	Petrol products, cement, woodchips
Tauranga - Sulphur Point						
23	250	001	- 250	14.5	13.0	General, containers
24	250	250	- 500	14.5	13.0	General, containers
25	270	500	- 770	14.5	13.0	General, containers

Depth Alongside - depths are metres below chart Datum or Lowest Astronomical Tide.

Private Wharves

Two yacht marinas with berthing facilities for 500 and 560 craft. One marina is situated on the western side of Sulphur Point at Tauranga and the other is located adjacent to harbour causeway, eastern side of the harbour bridge.

MetroPort Auckland

Shipping lines contracted to use MetroPort Auckland call at the Port of Tauranga, where import cargo destined for Auckland is offloaded at the Tauranga Container Terminal and then railed to MetroPort Auckland before distribution to its final destination. The same process happens in reverse for Auckland sourced export cargo. It is aggregated at MetroPort Auckland, railed to Tauranga and loaded on to the vessel. Currently there are 1,000 slots including 60 reefer points. Its own dedicated rail siding can cater for unit trains of 100 TEU.

Freephone 0508 METROPORT (0508 638 767) or +64 9 636 3102 (Business Development) or +64 9 636 3100 (Operations).

Cargo Storage

On-wharf cargo sheds are:

Mount Maunganui Wharves:

- No 1 North, 1,949 m² (transit, coolstores, kiwifruit)
- No 1 South, 1,949 m² + 2,178 m² (verandahs)
- No 2 3,730 m² dry cargo
- No 3 4,117 m²
- No 4 2,991 m²
- No 5 2,964 m² (main shed), 1,432 m² (No 5 north)
- No 7 Cargo shed 4,077 m²
- No 8 Cargo shed 770 m²
- No 9 1,035 m² plus 334m (verandah)

Off Wharf Storage

17,800m²

Coldstore - Owned and operated privately

22,500 m² (20,300 tonnes cap)

Off wharf, petroleum products tank storage, 115,000 tonnes, cement storage 8,800 tonnes, fertiliser storage, 7 ha.

Covered bulk storage for methanol and caustic soda.

Salt refinery over 100,000 tonnes annually.

Coal storage facility: 70,000 tonnes capacity, conveyor infeed from Port, conveyer outfeed to silos for discharge to rails.

Sulphur Point Wharf

No 11 10,400 m² and 1,180 (verandahs)

No 12 13,448 m² and 1594 (verandah)

Cold storage 10,000 tonnes capacity (private lease)

Dairy Industry

Storage Shed 137,068 m² (private lease)

Storage Shed 148,342 m² (private lease)

Storage Shed 156,930 m²

19.8 hectares of paved terminal storage space for containers and general cargo and 1,600 reefer points.

Cranes

Two Liebherr Post Panamax Cranes Model PI4IL Super

Safe working Loads: under spreader – 40 tonnes
under hook beam – 55 tonnes (32 metre outreach)

One Liebherr Post Panamax Crane Model PI4IL Super

Safe working Loads: under spreader – 45 tonnes
under hook beam – 65 tonnes (32 metre outreach)

One Liebherr Model Tango 115 Super

Safe working loads: under spreader – 35 tonnes
under hook beam – 38.5 tonnes

Three Liebherr Twin Lift Crane Model P157L Super

Safe working loads: single lift spreader – 45 tonnes
twin lift spreader – 60 tonnes
hook beam – 80 tonnes (40m outreach)

Hoppers

The following mobile hoppers are available:

Two multi-purpose	300 tonne capacity
Two multi-purpose	250 tonne capacity
Two multi-purpose	150 tonne capacity
Two general purpose	100 tonne capacity
Six Napier type	50 tonne capacity

Hours of Work

24 hours, seven days a week.

Principal Imports and Exports

Imports

Cement, chemicals, coal, fertiliser bases, grain, petrol products, salt, steel, vehicles and general cargo.

Exports

Butter, cement, cheese, kiwifruit, logs, milk powder, onions, steel, timber, woodchip, woodpulp and general cargo.

Traffic

Ship movements – tonnage of cargo handled 2013 / 2014; 1,612 cargo vessel departures, TEUs 759,587. Imports; 6,386,500 revenue tonnes. Exports; 13,350,401 revenue tonnes.

Direct-call Liner Services

ANL, APL, Carter Holt Harvey Lodestar, China Shipping, CMA CGM, COSCO (New Zealand) Ltd, Hapag Lloyd, Hamburg Sud, Hanjin, Maersk Line (New Zealand) Limited, Marfret, Mediterranean Shipping Company, Mitsui OSK Lines (New Zealand) Limited, NYK Line New Zealand Ltd, Neptune, OOCL, Pacifica, Pacific Basin, PFL, PDL, Pacific International Lines, Sofrana, Swires and Seatrade.

Consolidation

Full cargo forwarding service available by arrangement.

Computer Systems

Provided by stevedores / marshallers and Tauranga Container Terminal using NAVIS, SPARCS and EXPRESS.

Rail Facilities

Transportation links are provided by roadways throughout the port region, and by major rail marshalling yards connected to the East Coast and main trunk railway systems which are immediately adjacent to the wharf rail network.

Density

Salt water, 1,025 tonnes per cubic metre.

Fresh Water

Fresh water is supplied by pipeline at 20 tonnes / per hour, prior arrangements must be made with the Manager Operations for quantities in excess of 1,000 tonnes.

Bunker Fuel

Bunkering connections are placed at berths 1 to 11 and Tanker berth. Light Marine Fuel Oil (LMFO) 40 and LMFO 180 is supplied through a 10" line to all bunker points at rates of up to 150 tonnes per hour. Marine gas oil is also available ex road tanker. SGS New Zealand hold the contract to load.

Bunker Suppliers

Mobil Oil NZ Ltd	Phone	+64 7 575 4061
	Fax:	+64 7 575 6415

Fire Precautions

The Tanker berth is securely fenced and the gate is manned by the Port's Security Staff to prevent entry by unauthorised persons. A pass system operates. Normal precautions are taken. The berth is equipped with a remotely controlled foam monitor.

Repairs

All types of engines and deck repairs are possible. A slipway can take vessels of 610 tonnes displacement and up to 56m length.

A variety of different companies provide this service. Details can be provided on request.

Shipping Agents

<u>Coastal Oil Logistics</u>	Phone:	+64 4 460 3927
PO Box 10666	Fax:	+64 4 473 3690
Wellington 6143		

<u>Conway Shipping Limited</u>	Phone:	+64 7 928 0510
PO Box 5385		
Mount Maunganui 3150		

<u>COSCO (New Zealand) Ltd</u>	Phone:	+64 9 302 7293
C/O PO Box 3972	Fax:	+64 9 357 0744
Shortland Street		
Auckland 1140		

<u>Gilfoyle Shipping Services Ltd</u> PO Box 4348 Mount Maunganui South Mount Maunganui 3149	Phone: +64 7 574 3530 Fax: +64 7 574 3524
<u>ISS-McKay Limited</u> PO Box 4095 Mount Maunganui South Mount Maunganui 3149	Phone: +64 7 575 5807 Fax: +64 7 575 7101
<u>Hamburg Sud</u> PO Box 3551 Shortland Street Auckland 1140	Phone: +64 9 377 3460 Fax: +64 9 309 3003
<u>Hapag Lloyd (New Zealand) Ltd</u> PO Box 91536 Victoria Street West Auckland 1142	Phone: +64 9 488 3311 Fax: +64 9 488 3322
<u>Mediterranean Shipping Company (Aust) Pty Ltd</u> Level 1 78 Wharf Street Tauranga 3110	Phone: +64 7 577 6980 Fax: +64 7 577 6982
<u>Mitsui OSK Lines (New Zealand) Limited</u> PO Box 91142 Victoria Street West Auckland 1142	Phone: +64 9 300 5831 Fax: +64 9 309 1439
<u>Nautilus Shipping Agency</u> PO Box 5001 Mount Maunganui 3150	Phone: +64 7 572 3288 Fax: +64 7 575 8580
<u>Oceanbridge</u> PO Box 4028 Mount Maunganui 3149	Phone: +64 7 572 2234 Fax: +64 7 572 2237
<u>Pacific Forum Line</u> PO Box 105612 Auckland 1143	Phone: +64 9 356 2333 Fax: +64 9 356 2330
<u>Pacifica Shipping</u> PO Box 37918 Parnell Auckland 1151	Phone: +64 9 634 5955 Fax: +64 9 300 5038
<u>Quadrant Pacific Ltd</u> PO Box 4351 Mount Maunganui South Mount Maunganui 3149	Phone: +64 7 575 5155 Fax: +64 7 575 9726

Seaway Agencies NZ Limited
PO Box 5605
Mount Maunganui

Phone: +64 7 575 9684
Fax: +64 7 575 9222

Sofrana Unilines (NZ) Ltd
PO Box 3614
Shortland Street
Auckland 1140

Phone: +64 9 356 1400
Fax: +64 9 356 1429

Southern Maritime Services
PO Box 4627
Mount Maunganui South
Mount Maunganui 3149

Phone: +64 7 572 3306
Fax: +64 7 574 2036

Wilhelmsen Ships Service
PO Box 5077
Mount Maunganui 3150

Phone: +64 7 575 6877
Fax: +64 7 575 9141

Registered Cargo Surveyors

Cargo & Marine Services
PO Box 5001
Mount Maunganui 3150

Phone: +64 7 575 6988
Fax: +64 7 575 8777

Flinders Cook Ltd
PO Box 11444
Manners Street
Wellington 6142

Phone: +64 4 385 3199
Fax: +64 4 385 3190

Independent Inspection Services
PO Box 11025
Palm Beach
Papamoa 3151

Phone: +64 7 542 1503
Fax: +64 7 542 1503

Marine Survey Services Ltd
8 Rata Street
Mount Maunganui 3116

Phone: +64 7 575 5442
Fax: +64 7 575 5472

Classifications Societies

American Bureau of Shipping
Surveyor N K Farell
PO Box 1974
Shortland Street
Auckland 1140

Phone: +64 9 303 1284
Fax: +64 9 309 5655

Bureau Veritas (NZ) Ltd
27 Bath Street
Parnell
Auckland 1052

Phone: +64 9 309 8279
Fax: +64 9 777 663

Lloyd's Register of Shipping
PO Box 2682
Shortland Street
Auckland 1140

Phone: +64 9 373 3311
Fax: +64 9 309 5786

Stevedores & Marshallers

Independent Stevedoring Limited

PO Box 14385
Tauranga Mail Centre
Tauranga 3143

Phone : +64 7 574 8388
Fax: +64 7 574 0610

ISO Limited

PO Box 4169
Mount Maunganui South
Mount Maunganui 3149

Phone: +64 7 575 3535
Fax: +64 7 574 0610

New Zealand Marshalling & Stevedoring Ltd

P O Box 5323
Mount Maunganui 3150

Phone: +64 7 574 9372
Fax: +64 7 575 9575

Quality Marshalling Mount Maunganui Ltd

Private Bag 4042
Mount Maunganui South

Phone +64 7 575 8229
Fax: +64 7 575 0144

C3 Limited

Private Bag 12501
Tauranga Mail Centre

Phone: +64 7 572 8972
Fax: +64 7 572 8142

Opening/Closing Hatches

Usually performed by stevedores and/or ships crew.

Customs Allowances

200 cigarettes or 250 grams tobacco or 50 cigars. A 1.25 litre bottle of spirits or 4.5 litres of wine and 1 case of beer. Vessels are entitled to an issue of duty free stores every 10 days while remaining on the coast.

Repatriation

All facilities exist.

Visitors

By arrangement with Port Administration Officers.

Airport

The airport is situated 1.6km from the wharf and is served with regular internal flights to other main centres Wellington (544km) and Auckland (221km) where overseas flights may be connected with.

Holidays

New Year's Day; 2 January; Picnic Day and Auckland Anniversary Day, both in late January; Waitangi Day, 6 February; Good Friday; Easter Monday; Anzac Day, 25 April; Queen's Birthday, early June; Labour Day, late October; Christmas Day and Boxing Day.

Banks

All major New Zealand banks (available within 1km of the Port's Administration Building in Mount Maunganui).

Medical

Unless specifically required for arrival, Agents do not require advice. Local medical practitioners are consulted and services of one public or two private hospitals are utilised.

Medical Facilities

<u>Mount Medical Centre</u>	Phone: +64 7 575 3073
<u>Dee Street Medical Centre</u>	Phone: +64 7 575 4057
<u>Bayfair Doctors</u>	Phone: +64 7 575 5077 / +64 7 572 6800
<u>BayCare Medical Services</u>	Phone: +64 7 578 8111
<u>Accident & HealthCare</u>	Phone: +64 7 577 0010
<u>Tauranga Hospital</u> (12km from the port)	Phone: +64 7 577 8000

Port Security

Manager Wharf Services / Security

Mike Letica

Phone: +64 7 572 8709
 Mobile: +64 274 898 069
 Fax: +64 7 572 8890
 Email: mikel@port-tauranga.co.nz

Security Supervisor

Eoin Gorrie

Phone: +64 7 572 8832
 Mobile: +64 276 890 444
 Fax: +64 7 572 8890
 Email: securitysupervisor@port-tauranga.co.nz

David Hone

Phone: +64 7 572 8832
 Mobile: +64 274 975 997
 Fax: +64 7 572 8890
 Email: securitysupervisor@port-tauranga.co.nz

Police/Ambulance/Fire

All connected through automatic exchange, Emergency Phone 111.

Emergency Co-ordination Centre

When vessels are in port, any queries should be directed to the 24-hour Port Company's Customer Service Centre (+64 7 572 8888) on VHF Channels 16 and 12. For specific emergencies (fire, police, ambulance) dial 111.

Telephones

Telephones are placed on board all ships when they arrive.

Services

Local compass adjusters are available. Ship's stores can be provided by local provider firms. Fumigation can be arranged. Ships' garbage is collected daily. Limited facilities for discharge of tank washings exist.

Storing

Vessels can be stored by truck - barges not used. Trucks can proceed alongside at the berth and remain close alongside if not interrupting cargo operations.

Forklift trucks may be used to handle stores but are normally not necessary. Customs regulations in force when bonded stores are being loaded. Storing carried out by ship crew/providers.

Ship Supply Service

A small scale launch service is available when required for the ship-to-shore transport of personnel and/or essential stores and/or sick crew members. This can be arranged through local shipping agents.

Shore Leave

No restrictions.

Identification Cards

Not required, but crew list will be required by Port Security staff.

Garbage Disposal

Daily collection provided by Port of Tauranga Limited.

Waste Oil Disposal

Service by road tanker.

NZ Marine Services Limited

PO Box 5286

Mount Maunganui 3150

Phone: +64 7 575 8445

Mobile: +64 274 982 429

Gyro/Radio Repairs

Gyro/radio repairs services available.

Fumigation

Fumigation services available.

Consular Services

Consular Services for most countries located at either Auckland or Wellington.

Seamen's Clubs/Services

Bay of Plenty Seafarers' Centre

Hull Road

Mount Maunganui

Phone: +64 7 575 6992

United Seafarers' Mission Tauranga

Oceania House

127 Hull Road

Mount Maunganui

Phone: +64 7 575 8341

Currency:

New Zealand Dollar (NZ\$) - \$US 0.67 = NZ \$1.00 (correct at time of printing)