



2019/2020 Christmas & New Year's Season:

Tauranga Container Terminal & MetroPort Auckland

The following arrangements are in place for the upcoming Christmas period.

Marine Services

The port will remain open 24 hours per day during this period and will provide piloting, tugs and linesmen for vessel movements as required. We would appreciate some flexibility in planning for the arrival of vessels if cargo is not to be worked on arrival alongside.

Should you have any queries regarding vessel arrivals or departures please contact our Customer Service Centre on 07 572 8888.

Tauranga Container Terminal/MetroPort

Working hours are as follows:

Tuesday	24 December
Wednesday	25 December
Thursday	26 December
Friday	27 December
Saturday	28 December
Sunday	29 December
Monday	30 December
Tuesday	31 December
Wednesday	1 January
Thursday	2 January
Friday	3 January

Tauranga Container Terminal		MetroPort
Vessel Work	R&D	R&D
Until 2300	Until 1800	Until 1830
Closed	Closed	Closed
From 0600	From 0700	From 0600
Normal	Normal	Normal
Normal	Normal	Normal
Normal	Normal	Normal
Normal	Normal	Normal
Normal	Normal	Normal
Normal	Normal	Until 1830
Normal	Normal	Closed
Normal	Normal	From 0600
Normal	Normal	Normal

Cargo Storage

IMPORT CARGO

For both terminals, the following dates are extra free days: 25, 26 December 2019 and 1, 2 January 2020

The last day on which the usual five free days applies to containers arriving into the respective terminal is Friday 20 December 2019, thereafter the extra free days apply. Normal free time resumes on Friday 3 January 2020.



For your convenience we have listed the days over this period detailing the associated last free day. Please note that the website tracking system will continue to show the basic five day calculation. This is indicative only and does not reflect any extra free days such as this holiday period.

Arrival Day	Last Free Day	Last Normal Day
20 December	24 December	
21 December	27 December	
22 December	28 December	
23 December	29 December	
24 December	30 December	
25 December	31 December	
26 December	31 December	
27 December	31 December	
28 December	3 January	
29 December	4 January	
30 December	5 January	
31 December	6 January	
1 January	7 January	
2 January	7 January	
3 January	7 January	

EXPORT CARGO

For both terminals, the following dates are extra free days for export dwell: 25, 26 December 2019 and 1, 2 January 2020. All other normal rules will continue to apply for export dwell.

For any queries regarding this arrangement please refer to the numbers below:

Tauranga Container Terminal queries:	Leslie Fleming	07 572 8737
MetroPort queries:	Grant Wilson	07 572 8738
Terminal Manager:	Martyn McColgan	07 572 8775

Wishing you all a SAFE and Merry Christmas,

Kind regards,

THE TEAM AT THE PORT OF TAURANGA

